



WARRANTY CLAIM FORM

14290 Lochridge Blvd. Covington, GA 30014
Phone # 770 788-2060 F-310-001

Corporate Use Only	DATE RECEIVED _____	SALESPERSON _____
	CLAIM DATE <u> </u> - <u> </u> - <u> </u>	ORDER NUMBER _____
	VIN # <u> </u> - <u> </u> - <u> </u>	MODEL NUMBER _____ #N/A

INFORMATION ABOVE THIS LINE IS FOR CORPORATE USE ONLY.

*Dry-rot and cracking are not a manufacturer's defect, thus are not subject to free replacement.
Check below which warranty you are applying for.*

Step 1 DATE OF CLAIM (m/dy/yr) - - *****MUST COMPLETE ALL STEPS*****

Warranty Step 2

1) Manufacturer's defect replacement warranty (within 36 months of the manufactured date code on tire)
----- Or -----

2) 50% discounted dry-rot warranty (within 24 months of the manufactured date code)

Describe Your Problem Step 3

Describe your reason for warranty claim submission: (cracking, blowout, tread separation)

Customer Information Step 4

Owner of the trailer _____

Purchase Date (m/dy/yr) - - Phone # - -

Trailer manufacturer _____ Email _____

Trailer model _____

Trailer VIN # _____

Shipping Address Step 5

Residential Street Address _____

----- Or -----

Commercial State / Province _____ Postal Code _____

City _____ ATTN TO _____

Photos Step 6

- Locate the DOT Code on the sidewall of the tire which is adjacent to the DATE Code
- Mark each tire with chalk or tape to clearly identify tire 1, tire 2, tire 3, tire 4, or tire 5, around the DOT Code
- Mark each tire with chalk or tape to clearly identify tire 1, tire 2, tire 3, tire 4, or tire 5, around the problem / defect
- Take 1 picture showing the DOT Code and DATE Code, including the tire number
- Take 1 picture of the problem or defect of the tire, including the tire number

Tire Information Step 7

Tire Size (select between bias and radial) _____

Tire Ply Rating _____

DOT Code(s)	_____	_____	_____	_____
Date Code(s)	_____	_____	_____	_____
PSI of tire(s)	_____	_____	_____	_____

Dealer Information Step 8

Dealership Name _____

Dealership Contact _____

Dealership Email _____

Dealership Phone # - - Fax # - -

Attachments Step 9

- **Attach 1 photo of each DOT & DATE Code, per tire, as outlined in Step 5**
- **Attach 1 photo of each problem / defect, per tire, as outlined in Step 5**
- **Attach 1 copy of your bill of sale for the trailer to verify your date of purchase and VIN #**



Step 10 Submit completed warranty form and all attachments to warranty@durotire.com or mail all information

PLEASE NOTE: WARRANTY PROCESS MAY TAKE UP TO 6 WEEKS ONCE COMPLETED CLAIM APPLICATION IS RECEIVED REV 12/1



WARRANTY CLAIM FORM

14290 Lochridge Blvd. Covington, GA 30014
Phone # 770 788-2060 F-830-001

Example Photos	<p>DOT Code / DATE CODE</p> <p>THIS INFORMATION IS LOCATED ON ONLY ONE SIDE OF THE TIRE</p>  <p>Tire is clearly labeled</p>	<p>Problem / Defect</p> <p>PHOTO NEEDS TO CLEARLY DISPLAY MANUFACTURER'S DEFECT</p>  <p>Bulge in Tire</p>
----------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Tire Information (do not send photos of this information)	<p>Tire Size</p>  <p>Located on Sidewall of Tire</p>	<p>Ply Rating</p>  <p>Located on Sidewall of Tire</p>
--------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------